

TCMA Fall 2010 Conference: Hilton Knoxville Agenda

All conference sessions will be held in Salons A&B. The Hospitality Suite is in room 319.

Wednesday, September 22

- 1:00 Conference begins: Opening Remarks – President Robert Wherry
- 1:15 *Tennessee Municipal Benchmarking Project*
Steve Thompson, Executive Director, MTAS
- 2:15 *Using Performance Excellence to Drive Results*
Thom Cosby, President and CEO: PAL'S Sudden Service
- 3:45 BREAK
- 4:00 *Tennessee Center for Performance Excellence*
Katie Rawls, President and CEO
- 6:00 *The University of Tennessee Baker Center for Public Policy*
Reception with *University of Tennessee* President Jan Simik -
(heavy horsd'oeuvres and cash bar) sponsored by *The Institute For Public Service*
- Note: A shuttle bus will run continuously between the Hilton Hotel and the Baker Center from 5:45 until 8:00. The bus will leave from the rear door of the Hotel (out past the Starbucks booth). The Baker Center is within walking distance of the Hotel, but it's a fairly good jaunt.*
- 8:00 Hospitality Suite (room 319) - sponsored by *Morgan Keegan*.

Thursday, September 23

- 6:30 – 8:00 Full Buffet Breakfast – *The Hiwassee Room*
- 8:00 *Tennessee Law Enforcement Accreditation Program*
Rex Barton, MTAS Police Consultant
- 9:00 *Our Economy: What's Next?*
University of Tennessee Professor Matt Murray
- 10:30 BREAK

- 10:45 *Doing it Correctly: Land Acquisition and Eminent Domain Procedures*
Gale Wagner, *TDOT*
- 12:00 LUNCH - *the Hiwassee Room*
The University of Tennessee Women's Athletic Director Joan Cronan
- 1:30 *The New Health Care Legislation – What it Means for Cities*
Bonnie Jones, Human Resources Consultant, *MTAS*
Keith Patterson, Benefits Analyst and Underwriter, *Benefit Consulting Service*
Bill Collins, Benefit Advisor, *Benefit Consulting Service*
- 2:45 BREAK
- 3:00 *Loss Control Guidelines for Contracts*
Michael Fann, TML Pool Director of Loss Control
- 4:30 *Myths and Mythology in City Management*
Presentation of a paper by Lon Felker, ETSU Professor of Public Administration
- 5:30 Hospitality Suite (room 319) - sponsored by *Morgan Keegan*.

Friday, September 24

- 6:30 – 8:00 Full Buffet Breakfast – *The Great Smoky BC Room*
- 8:00 *Dongde University Government Exchange Program Experience – Governance in Today's China*
Victor Lay, City Administrator, City of Spring Hill
- 9:00 *MTAS and TML*
Chad Jenkins, TML Deputy Director
Steve Thompson, MTAS Executive Director
- 10:15 BREAK
- 10:30 *TCMA Strategic Plan update session*